**COMPLAINT FORM**

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|  1. Your Details Your Name : Your Address: Home : Mobile : Work : Email : Your preferred method of contact : Mail Email Telephone – Home Mobile Work  |
| 2. Details of your Complaint Products or Services Contact Centre Website  Misleading Conduct Documentation Deposit / Pre-Payment / Cancellation  Visa / Passport Refunds Ticket / Itinerary / Transfers  Pricing Other please specify Summary of Complaint  |
| 3. Other Details Name of the person you have been dealing with about your travel service (if known) Have you spoken to any of our staff about your complaint No YesIf yes please provide details  |
| 4. Remedy requested No, I do not require return contact, this is for feedback purposes only   Yes  |
| 5. Signature and Date Signature Date List of enclosed documents (if any)  |