**COMPLAINT FORM**

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| 1. Your Details  Your Name :  Your Address:  Home : Mobile : Work :  Email :  Your preferred method of contact : Mail Email Telephone – Home Mobile Work |
| 2. Details of your Complaint  Products or Services Contact Centre Website    Misleading Conduct Documentation Deposit / Pre-Payment / Cancellation    Visa / Passport Refunds Ticket / Itinerary / Transfers    Pricing Other please specify  Summary of Complaint |
| 3. Other Details  Name of the person you have been dealing with about your travel service (if known)  Have you spoken to any of our staff about your complaint No Yes  If yes please provide details |
| 4. Remedy requested No, I do not require return contact, this is for feedback purposes only    Yes |
| 5. Signature and Date  Signature Date  List of enclosed documents (if any) |